



3. DIRECTION STATEMENT.

Segura Company Direction describes its commitment with the Excellence management by establishing, spreading and deploying our Mission, Vision, Values, Strategies and center Policies.

MISSION

Providing our customers with natural Stone products, which satisfy constantly their needs and expectations, obtaining at the same time the maximum economic efficiency for our Enterprise, supporting a professional and human environment suitable and safe for all the people that define our Company and contributing to the socioeconomic welfare and the environmental sustainability.

VISION

Our organization is able to maintain a sustainable balance between Profitability, Safety and Environmental and Ethic behaviour through a competitive positioning characterized by a continuous improvement process developing its business activity.

VALUES

- Safety is your highest priority.
- The enterprise's goals are your own goals.
- Modesty, availability, accessibility, serenity and to be engaged at work by heart are our key elements to build the loyalty of our customers.
- Respect and improve the environment.
- Teamwork allow us to follow the Continuous Improvement process.

QUALITY AND ENVIRONMENTAL POLITICS

Segura Direction is convinced that our highest survival long term guarantee is being able to improve our customer satisfaction by identifying and fulfilling their needs and expectations in a long term effective, efficient and sustainable way, being environmentally friendly too.

To obtain this purpose, the Direction and all the people that take part in this Company, using as a tool the Integrated Quality and Environment Management System, are engaged to:

- Locating our customers in the center of our activities, searching for lasting customer relationships based on reliance and regard.
- Meeting dutifully our customers requirements, loyal and statutory requirements or other undersigned too.
- Improving continuously our products and service Quality within a competitive framework where we work, as well as improving the environmental performance by assuring environmental protection and conservation.



- Establishing systems that control and reduce the environmental impacts as far as possible, produced specially for the mining activity, for the noise and particles emission and the waste generation.
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- Constantly improving the efficiency and effectiveness of the Integrated Quality Management System.
- Constantly improving too the key elements to satisfy our customers (product quality, availability and short term) assuring the efficacy of the production process and the efficiency of its process production terms.
- Performing in a preventing way, fixing the defects and the environmental incidents emerging before they come out.
- Ensuring workers competence through continuing training and awareness raising in order to increase our staff career and enhancing the quality and environmental performance in every activity we fill.

PEDRERA, JULY 22th 2019

SIGNED. FRANCISCO SEGURA MANCHA